Message to TEC via Resolver on 20th April 2019

Dear Sir / Madam,

I am writing to you to raise an issue about: Courts and Tribunals

The issue that I have experienced was: We have been asking various questions of the TEC and not getting proper answers. There have been various complaints on different threads. This was summarised in a doc (attached) which was sent to the TEC on 31st March. There was another non answer at 12.36 on the 16th April. That was from at the TEC and we answered her at 13.40 on the same day saying ... "To be frank, we think that the TEC is covering up what has been happening and as we said on the 31st March if we do not get proper and satisfactory answers then we will be calling for an investigation into the behaviour of the TEC."

It occurred on: 31/03/2019

This meant that We believe that the TEC may have been disregarding the proper procedures when issuing TE3 recovery orders for alleged non payment of toll penalties on the Mersey Gateway Crossing.

The effects of the process and actions of the 'debt' enforcement officers have been very severe for a lot of people including some of the 5,000 members of our group.

Our initial aim is to get proper answers to our questions.

I look forward to your prompt response on this matter. As recommended by Trading Standards, I would like to keep a complete record of my case, so please reply back via this email account.

Yours faithfully,

John McGoldrick

Case number (if unknown enter N/A) n/a

